



## DIGESTIVE DISEASE ASSOCIATES

SPECIALIZING IN DIAGNOSING AND TREATING GASTROINTESTINAL, BILIARY AND LIVER CONDITIONS

### COVID-19: Updated office protocol

Digestive Disease Associates (DDA) remains committed to providing you excellent digestive care. Your safety, and the safety of our staff and patients has become even more important. To ensure our environment is safe, we have adopted the following new protocols.

1. **APPOINTMENTS** – Telehealth appointments are being scheduled for all patients. Office appointments are being reserved for those patients deemed essential by our physicians. Patients coming into the office for an appointment will be pre-screened with a pre-procedure COVID-19 questionnaire within 72 hours of their visit.
2. **DAILY HEALTH SCREENINGS** – DDA is constantly monitoring and screening staff for symptoms of Covid-19. Onsite temperature measurement of staff and patients will be completed daily, before entering our offices or surgery centers. Anyone with a temperature above 100.4 will not be permitted to enter.
3. **PHYSICAL DISTANCING** – Distancing of 6 feet or more between individuals will be enforced, except during intervals of close contact required by providers to prepare the patient for a procedure or conduct a physical exam. Our clinics and office spaces have been redistributed to accommodate for these purposes.
4. **PERSONAL PROTECTIVE EQUIPMENT (PPE)** – All employees, patient and visitors are required to wear a protective face mask at all times, as well as adhere to proper hand hygiene. The appropriate PPE will be worn by all staff during procedures.
5. **CLEANING PROTOCOLS** – A rigorous cleaning protocol has been put in place. EPA-registered hospital-grade disinfectant solutions and wipes are used in procedure rooms to clean all high-touch and horizontal surfaces. All equipment is disinfected and sterilized after each procedure. Bleach wipes are used on doorknobs, faucets etc. Examination rooms are cleaned after each patient and restrooms are cleaned frequently throughout the day.
6. **COVID-19 TESTING** – COVID-19 testing is required a maximum of 6 days before your procedure. Our staff will call you prior to your procedure to go over the testing information and protocols.